

Success Story: The Catholic Diocese of Baton Rouge



“We moved into a modern more reliable back-up solution for less than it would have cost with other solutions.”

Kevin Littrell, The Catholic Diocese of Baton Rouge

Quick Facts

Industry

- Non-Profit

Competitors

- Symantec Backup Exec and NetBackup Appliance
- DELL PowerVault

Protected Platforms

- SAN
- VMware
- Apple xServ
- Windows 2008
- Exchange 2007

Challenges

- Needed a self sustainable and efficient backup solution

Solution

- Recovery appliance

Benefits

- Deduplication
- Scheduled backups
- Affordable product

Customer Profile

The Catholic Diocese of Baton Rouge is a non-profit organization that oversees 68 churches, 31 schools, and a variety of other Catholic associations in the surrounding area of Baton Rouge, La.

Challenges

Since 2007, Kevin Littrell has been in charge of running the computer systems for the departments at The Catholic Diocese of Baton Rouge. As the network infrastructure began to rapidly grow, Littrell started having difficulty with the inflexibility of the organization’s primary solution, Backup Exec. “If a backup was queued and didn’t complete no other backups would start until I noticed and fixed the issue,” Littrell said. Along with an inefficient solution, the agent renewal process was a painful task for Littrell to manage. “When a department would ask us to stand up a new server we would have to buy an agent and maintain it on a separate renewal schedule”

All the problems the organization was experiencing with Backup Exec, combined with the large system that Littrell was having to uphold led them to the decision to look into other possible solutions that were more affordable and efficient for the organizations environment.

Benefits

Through the network management and help desk system,

Spiceworks, Littrell became aware of Unitrends data protection. "I use the Spiceworks help desk to support our user base," Littrell said. "Unitrends ads ran on this system and the community had very good things to say about it." After hearing about the popular feedback from Spiceworks, the organization had narrowed it down between Unitrends and Symantec NetBackup Appliance. "The Unitrends appliance had a little more capacity for the price. The Backup Exec appliance provided free use of all agents which solved a problem but Unitrends offered that plus more," Littrell said. "There were so many options for accessing backed-up data and such a high level of support. This coupled with the high praise of the Spiceworks community were really the bottom line."

Once The Catholic Diocese made the switch to Unitrends, the system met all of the organizations needs of a backup solution. "I wanted a single system that could provide deduplication and backup of our virtual infrastructure that could easily be adapted to accommodate unanticipated server/network reconfigurations," Littrell said. "And lastly, I needed a backup system that could be tested on a scheduled regular basis."

Unitrends scheduling wizard has scheduled backups in order to protect the organizations data. The solution also has a user-friendly interface so that when adding a new client or a variety of backups is needed it's very simple and easy to manage. Also Unitrends deduplication limits the networks impact, ensures data recovery in case of a restore, and is designed with ease of use.

The Catholic Diocese of Baton Rouge benefits from everything Unitrends has to offer them, and now they have an homogenous solution that fits nicely into the organization's budget. "I will say that we moved into a modern, more reliable backup solution for less than it would have cost with other solutions," Littrell said. "This made moving away from a tape backup system possible."

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